

EXPERIENCE ZONE - ACCESS AND USE RULES

Łódź Summer Festival 2026

1. PHILOSOPHY OF THE EXPERIENCE ZONE

The EXPERIENCE Zone is an exclusive space created for Guests who expect more than standard festival participation.

It is a place where music meets comfort, and the energy of the event meets a space for relaxation - in the very heart of Łódź Summer Festival.

Entering the EXPERIENCE Zone means accepting rules designed to ensure the highest quality experience for all Guests.

2. ACCESS TO THE ZONE

1. Access to the EXPERIENCE Zone is granted only to Guests holding a dedicated identification wristband.
2. The EXPERIENCE Zone will operate on the following days and at the following times:
from 24 to 25 July - from 16:00 to 02:00
from 25 to 26 July - from 17:00 to 01:15
from 26 to 27 July - from 17:00 to 01:15
3. The wristband authorizes entry to and presence on the lower level of the EXPERIENCE Zone structure, where refreshments will be provided, as well as access to a designated area on the upper part of the structure serving as a viewing point for the main stage, unless the Organizer decides otherwise.
4. The EXPERIENCE Zone has been designed as a space of comfort and freedom - therefore the number of Guests is limited. If the zone is at full capacity, the waiting time for entry may be extended. The Organizer reserves the right to verify authorizations to remain in particular parts of the zone.

2a. EXCHANGE OF TICKET FOR IDENTIFICATION WRISTBAND

1. A condition for using the EXPERIENCE Zone is exchanging the EXPERIENCE Ticket for an identification wristband issued by the Organizer.
2. The ticket is exchanged for a wristband at a dedicated service point (Wristband Exchange Office) located within the Łódź Summer Festival area.
3. The Wristband Exchange Office is open on the following days and at the following times:
from 24 to 25 July (24/25.07) - from 15:30 to 01:00
from 25 to 26 July (25/26.07) - from 16:30 to 00:15
from 26 to 27 July (26/27.07) - from 16:30 to 00:15
4. Two wristband exchange offices will operate at the Event site, located at the entrance gates on ul. Konstytucyjna.
5. The identification wristband:

- must be worn on the wrist and kept on throughout the entire stay in the EXPERIENCE Zone,
 - is assigned to one person and may not be transferred to third parties.
6. Damage to, removal of or loss of the wristband may result in loss of the right to remain in the EXPERIENCE Zone.

3. EXPERIENCE ZONE OFFERING

Within the EXPERIENCE Zone, Guests may use:

- a preferential location with a view of the main stage,
- a food and beverage selection consisting of sweet snacks and non-alcoholic beverages,
- private restroom facilities.

The Organizer makes every effort to ensure that the experience is consistent and of the highest standard; however, its elements may change depending on the dynamics of the Event.

4. COMFORT AND ETIQUETTE

The EXPERIENCE Zone is a shared space based on mutual respect and personal culture.

Guests are expected to:

- use the zone in a manner that does not disturb the comfort of others,
- follow the instructions of staff and security personnel,
- maintain a standard appropriate to the nature of the premium zone.

The Organizer reserves the right to ask persons to leave if they:

- disturb the atmosphere,
- are clearly under the influence of alcohol or intoxicating substances,
- behave in an unacceptable manner.

5. FOOD AND BEVERAGE SERVICE

The food and beverage offer is an integral part of the EXPERIENCE Zone experience.

- the service is available during designated hours,
- it includes carefully selected products and non-alcoholic beverages,
- it is unlimited within the limits of reasonable use.

For the comfort of all Guests:

- the Organizer may limit the service in individual cases,

- it is prohibited to bring products into the Zone or take products out of the Zone.

6. SAFETY AND RESPONSIBILITY

The safety of Guests remains a priority.

Each participant is obliged to:

- comply with the safety rules applicable within the festival area,
- follow the Organizer's announcements.

The Organizer is not responsible for items left unattended.

7. ACCESS FOR MINORS

Minor Guests may remain in the EXPERIENCE Zone only under the care of an adult who is responsible for their safety and conduct.

8. LIKENESS

The Guest acknowledges that photographs and short videos recording the Guest's likeness may be taken within the EXPERIENCE Zone. Such materials may then be disseminated during the period of their use, including for marketing purposes - in particular in social media, advertisements, promotional materials, etc.

If the Guest's likeness constitutes only a detail of a larger whole, such actions do not require the Guest's consent pursuant to Article 81(2)(2) of the Act of 4 February 1994 on Copyright and Related Rights. We inform you that the likeness recorded in this way will not allow the identification of a natural person.

In the case of photographs that allow the Guest to be identified as a natural person, they will be taken only with the Guest's express permission to disseminate their likeness - pursuant to Article 81(1) of the Act of 4 February 1994 on Copyright and Related Rights. In the case of minors, permission granted by a statutory representative is required. The person taking a photograph/video involving the Guest is obliged to ask for permission before taking it, as well as to provide all information concerning possible ways of using the materials. Permission to disseminate the likeness may be withdrawn - for this purpose, please contact the Organizer's office.

9. FINAL INFORMATION

The Organizer reserves the right to introduce changes to the rules governing the operation of the EXPERIENCE Zone only for important reasons, which include:

- Safety issues: the need to adapt the zone to the guidelines of security, medical or fire services.

- Force majeure: the occurrence of weather conditions or external events preventing the provision of some services in their original form.
- Standard improvement: the introduction of facilities that are exclusively beneficial to the Guest (e.g. menu expansion, additional attractions) and that do not limit the scope of the purchased services.
- Technical changes: the need to modify the spatial layout of the zone resulting from the dynamics of television or concert production, while maintaining the premium standard.

In the event of changes significantly affecting the scope of services, the Organizer undertakes to inform Guests promptly through announcements in the festival's official channels or directly at the Event site.